

# Managing Crises in the Oil & Gas Sector

## 5 Day Course

### (IQ Level 4)

#### Why this course

Globally, the gas and oil sectors present energy companies with a particularly good return on investment; but with this unique business prospect comes increased levels of risk. It is generally agreed that a badly managed risk will elevate to a crisis, and if the correct procedures are not in place, the crisis will quickly evolve into a disaster, from which there is only recovery.

This course will introduce the learner to all aspects of risk, risk management and resilience; particularly emphasising the assets, threats and vulnerabilities to be found in the oil and gas sectors. The learner will then study a number of methods utilised when putting crisis in to context and perspective; pre, during and post crisis management.

Learners will study best practice, including a number of international standards in terms of crisis management, and will have a greater understanding of crisis communications and critical decision making, required in any crisis management situation.

Finally, learners will be taken through procedures required for the organisation to be in a position to respond and recover from a crisis situation.

Throughout the course, learners will examine and consider a number of case studies relating to this area, and through syndicate exercise, critically analyse tried and tested crisis management procedures.



#### Who will benefit

The course will be of immediate benefit to anyone currently involved in managing risk and crisis within the oil and gas sectors. Further it will benefit operations and facilities managers who may have a vested interest in the sector. This course will equip the learner with the essential measures required to maximise safety and security during a crisis, whilst meeting the realistic constraints of the organisations budget.

## Course Content

- An introduction to risk and risk management
- Threats to the oil and gas sectors
- Concepts, principles and characteristics of a crisis
- Identifying a crisis and placing into the correct context and perspective.
- Understanding the importance of pre, during and post crisis management.
- Crisis management planning
- The structure and roles of the Crisis Management Team (s)
- Crisis management best practice and international standards
- Resilience, response and recovery
- Crisis communications and decision making strategies

## Venue

The classroom portion of this course is held at our training venue in Reading. Alternatively, this course can be run as an In-House course specifically for your company at a venue of your choice.

## Course Fees

Residential and non-residential rates are available. More information can be found on our website or please call the office on +44 (0) 1491 822696.